# **SAVINGS REDEFINED: RETAIL GIANTS'** SUCCESS WITH 20CUBE'S SUPPLY **CHAIN STRATEGY**



# CHALLENGE



An industry-leading retail powerhouse operating across Australia, New Zealand, Singapore, and Malaysia, grappled with the complexities of managing a global supply chain, leading to high operational costs and logistical intricacies.



# SOLUTION 👰



The core of the transformation lay in 20Cube's Port Klang Free Zone Multi-Country Consolidation (MCC) approach. This innovative strategy enabled seamless consolidation and distribution of products from diverse origins such as China, India, Bangladesh, and other parts of the world.

### LEVERAGING PORT KLANG FREE ZONE'S STRATEGIC BRILLIANCE

## **Empowering Seamless Operations**

Collaborating with 20Cube, the retailer harnessed the strategic advantage of PKFZ to streamline operations and achieve unparalleled efficiency.



### **Centralised Warehousing**

By utilising 20Cube's world-class warehousing facilities, the retailer unlocked cost-effective storage solutions that paved the way for elevated logistics management.



### **Strategic Global Sourcing**

PKFZ's location enables flexibility and centralised product receipts, optimising sourcing from diverse global origins



## Flexible Supply Chain Dynamics

The MCC approach allowed for just-in-time inventory flows and advanced stocking, empowering the retailer with dynamic inventory management.

## **REVOLUTIONISING SUPPLY CHAIN EFFICIENCY**

### **Key Benefits Gained**

#### **OPTIMISED CONTAINER UTILISATION**



Minimised LCL and ad-hoc airfreight, leading to increased container efficiency



#### **EFFICIENT UNLOADING AND HANDLING**



Drastically reduced unloading and destination handling costs.



#### STREAMLINED RECEIPTS



All items were barcoded at PKFZ before dispatch. streamlining receipts at stores.



#### **ENHANCED VISIBILITY**



Provided complete visibility of merchandise from the point of dispatch to store shelves.



#### **CENTRALISED PLATFORM**



Leveraged client's digital platforms for single-window visibility of the supply chain and inventory.



#### **INVENTORY TIME MANAGEMENT**



Non-seasonal SKUs placed backto-wall, while items picked ahead of local demand by 6-8 weeks.



#### **EFFICIENCY AND COST SAVINGS**



Immediate container unpacking at PKFZ's Container Freight Station reduces lead times and costs.



#### **Results in Numbers**

Achieved approx.

reduction in total logistics costs. enhancing profitability.

90 days to just

days

the lead time from source to store was cut, enhancing responsiveness to market trends

## **Strategic Postioning for Swift Distribution**



Container goods are positioned strategically for rapid distribution



# **CONCLUSION**

The collaboration with 20Cube has empowered this retailer to transform a complex supply chain into a model of efficiency and cost-effectiveness. The success story of the multinational retailer showcases the immense potential for businesses, especially retailers, to capitalise on strategic partnerships and optimise their global operations.